

REG | Supporting the Journey to Business Excellence

Wayne Oldfield; REG Director
Jeffery Devine Rural rep REG Leadership Group

REG THE ROAD
EFFICIENCY
GROUP

We are.
LGNZ.

NZTRANSPORT
AGENCY
MAKKA KOTAHU

Today's conversation

Working with REG – the role of System Management

AMP improvement planning

REG Excellence Programme update

Building a communicable AMP



SMARTER TOGETHER





Enabling a step change in sector transport leadership and capability by December 2021.

- Improve public confidence and demonstrate greater value for money from transport investment, by
- Providing support and resources to the sector.

Vision – Why we do what we do

What's your purpose? What's your cause? What's your belief?

Why does your organisation exist? Why do you get out of bed in the morning and why should anyone care?.....

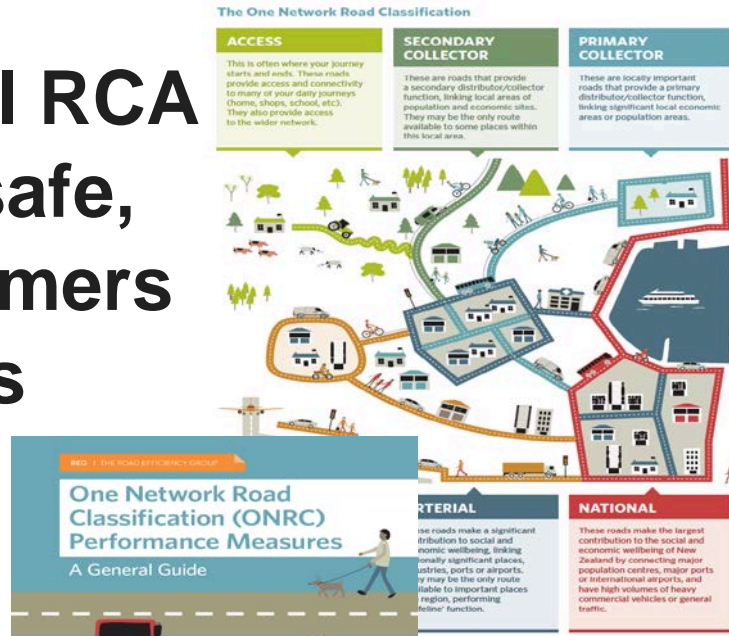
“People don't buy what you do, they buy why you do it”

Simon Sinek









The Role of System Management

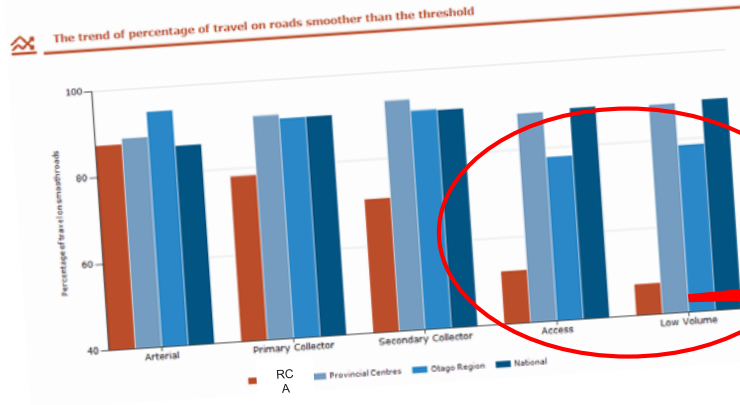
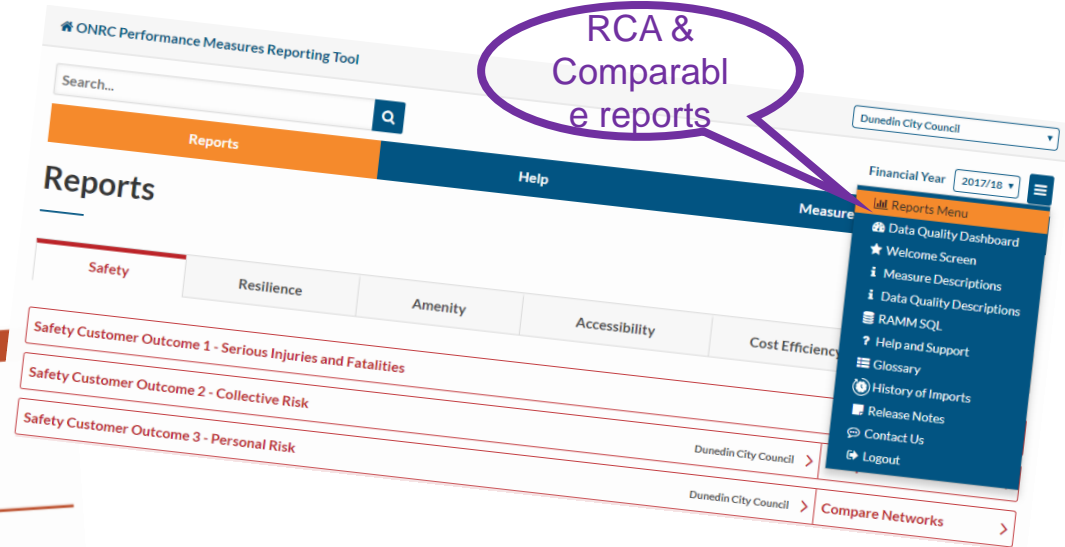
- Delivery of the next round of NOC contracts to ensure sustainability of the supply chain
- Building a partnership with all RCA
- Developing and delivering a safe, 'single' network for our customers
- Promoting the REG objectives



REG AMP Improvement Framework

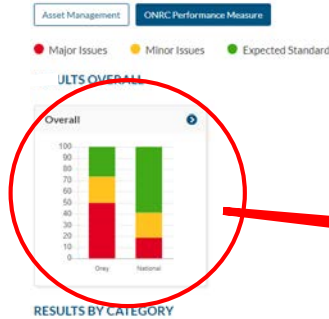
Project Title	Activity	Current Status	Future Status and Identified Improvements	Improvement approach	Priority	Timeframe	Responsibility	Resources	Status Update / Notes	% complete	Risk Level	Risk Management Plan
SYSTEMS												
1 Improvement framework	Adopting regional improvement framework	New framework prototype drafted for discussion and feedback.	Agreed framework adopted and signed off by NZTA and RCAs. Regular meetings and monitoring. Supports continuous improvement and NLTP funding conditions. Preparing RCA Test problem statements within each for 2021 NLTP.	Partnership workshop to discuss approach and framework.	High		Transport Manager & NZTA IA				5 Low	
2 Line of sight	Improve the use of the BCA and line of sight connection in Activity Management Plan and programme of works.	Regional AMP has been developed with regional problem statements.	Work collaboratively with other regional RCAs. Ensure individual ownership and how this applies within each individual RCA.		High		Transport Manager				10 Medium	
	Regional AMP is linked to ONRC	Regional AMP has been developed incorporating the ONRC 2018 NLTP	Work collaboratively with other regional RCAs and NZTA.		High		Transport Manager				15 High	
		ONRC is linked to use of ONRC was a new initiative and use of ONRC has started the	Business / AMP systems fully integrated with ONRC classification, levels of service, and use of performance measures.									
<div> <div>SYSTEMS</div> <div>EVIDENCE</div> <div>COMMUNICATING</div> <div>DECISION MAKING</div> <div>SERVICE DELIVERY</div> <div>PEOPLE / CULTURE</div> </div> <div>       </div>												

ONRC PMRT – Network Performance Functionality

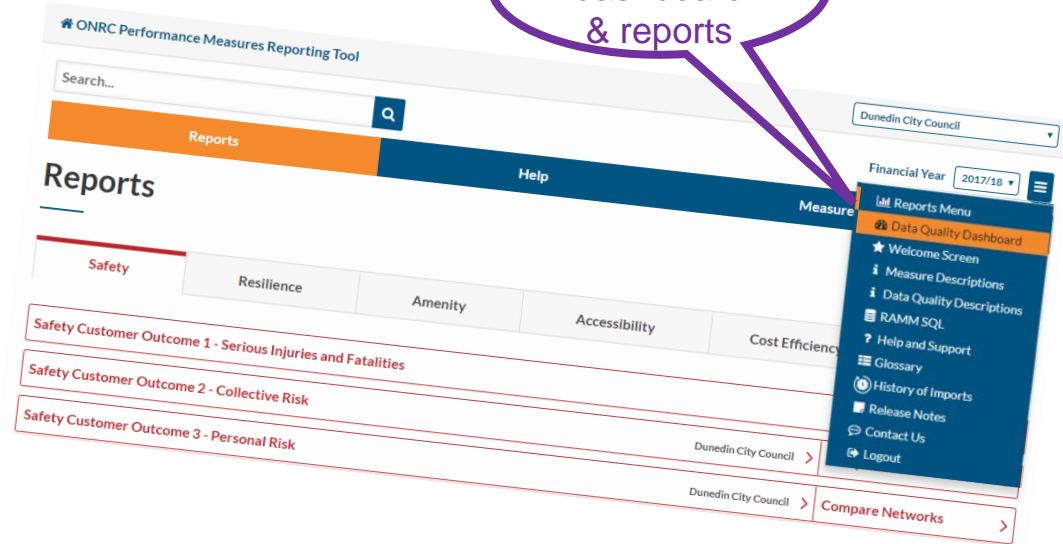


Why is my result different?

ONRC PMRT – Data Quality Functionality



RESULTS BY CATEGORY



Why is my result different?

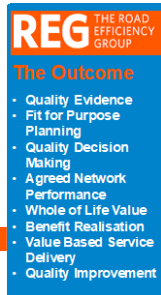
What is your data quality target for June 2020?



Are you clear on your data quality
improvement priorities for your 2021/31 AMP?

REG Excellence Programme - providing a robust framework for assessment

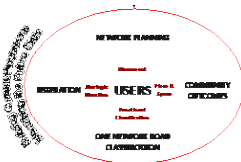
REG Assessment Framework will use both quantitative and qualitative criteria based on the REG Pillars of Success



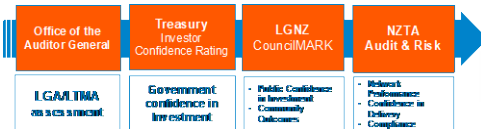
Network Performance: ONRC Classification & Performance Measures; including Urban Fit



Consideration of the wider transport system and the customer



Working with stakeholders to provide more value and use of existing tools/resources



Data & Asset Management Quality Reporting



Activity Management Competencies



Smart Buyer Self-assessment



Assessment

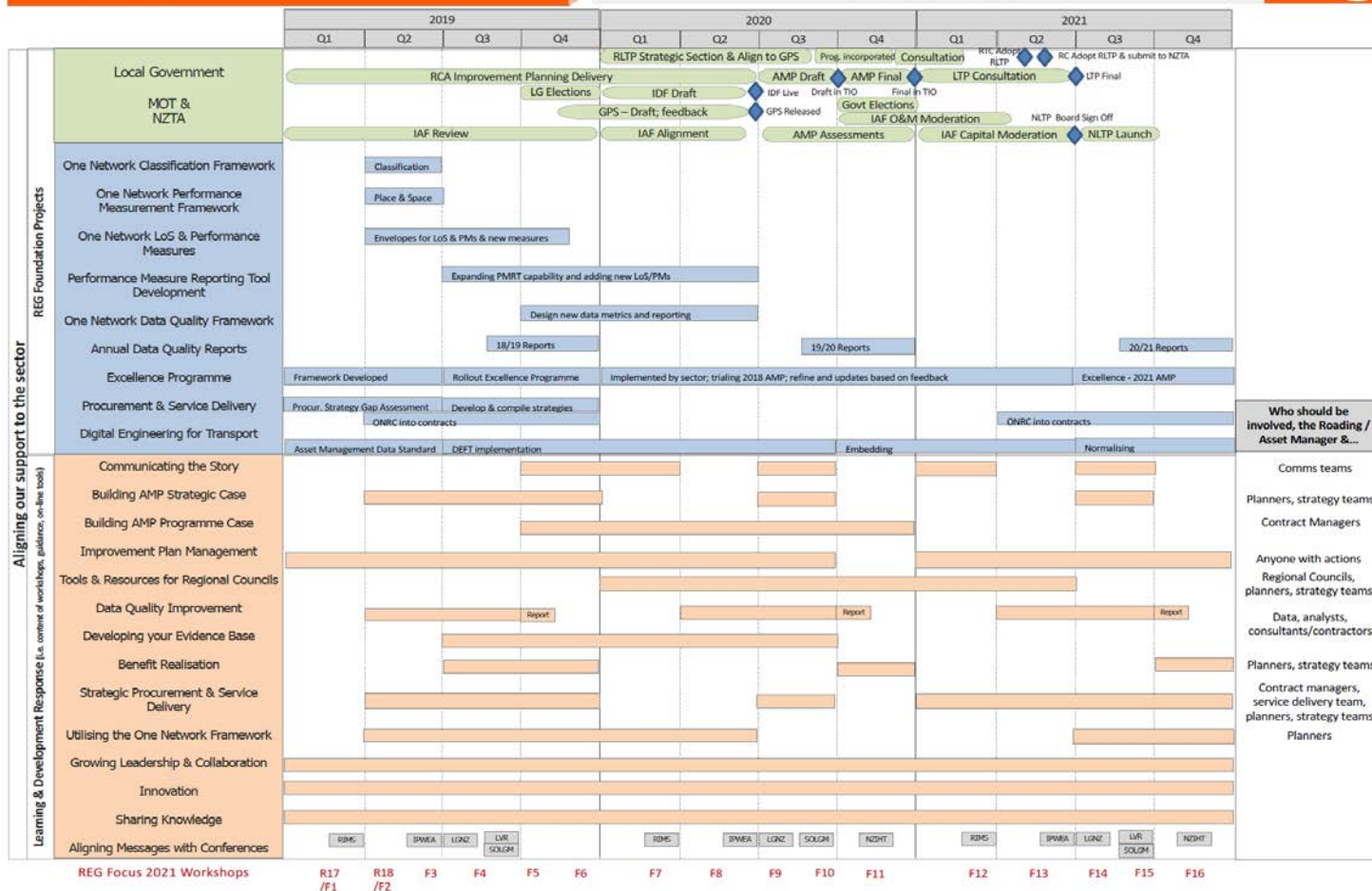
- Self- assessment
- Independent assessment

Identifies the path to excellence

- Current performance
- Reality check – comparing the self assessment to an independent assessment
- Identify what excellence is for RCA – fit for purpose
- Identify the gaps

Improvement Planning & Monitoring

- Planning & actioning the path for excellence
- Monitoring progress
- Managing risks
- Meeting OAG/Audit obligations and NZTA conditions of co-funding



A leader with out a follower is a fundamentalist



The landscape is changing. Are you with us and prepared to take the leap?

