



State Highway Asset Management Plan

NZTA's journey and what we learnt along the way



The Purpose of the SHAMP

Business Case for the NLTP

Links strategic and customer directions to highways outcomes

Road Map of future investment

- Operations
- National plan
- Maintenance and Renewal
- strategy, summary
- Improvements
- Regional plans
- Disposal
- regional context and details

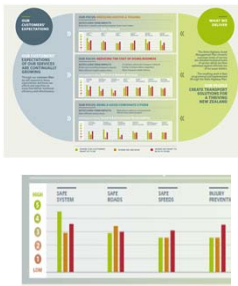


Customer focus

We engaged with customers and stakeholders across New Zealand.

We distilled customers views into three focus areas:

- Reducing deaths and trauma
- Reducing the cost of doing business
- Being a good corporate citizen.

We've identified 19 customer values within these focus areas and the response we propose to make to address the gap between where our performance is now and where our customers want it to be.

Optimised improvement programme

Nationally prioritised programme to maximise value for money.
 Considered the balance between safety and journey focused projects.
 Considered the safety deficit – Kiwirap.
 Considered the journey deficit.
 Considered the SH classification.
 Improvements focused to make a significant impact for the greatest number of users.
 Improved benefits derived from the programme because of the approach.

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Responding to flat M&O budgets

We've taken on the challenge of flat budgets.
 We are considering the appropriate standards for each SH classification.
 We will be "sweating" the asset more, particularly on lower classification State highways where it is most appropriate to take a greater risk with renewals.
 There is increased nationwide consistency
 Intervention point – risk
 Work targeted to need per network
 We are seeking efficiency and effectiveness gains.
 We are getting a better understanding of the trade off between level of service and cost.

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Delivering the plan

We will continue to implement the one national network approach of the SHAMP.
 We will be implementing the changes required to capture the efficiency and effectiveness gains of the current reviews.
 There will be more collaborative working across the delivery chain.
 We will take increased ownership of the plan through our 5* business improvement programme, in response to the planning and investing for outcomes approach.

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