

State highways asset management update

David Darwin National Asset Manager

Customers first

We aim to provide increased value to all our stakeholders, especially users, while continuing to achieve the levels of service and value for money outcomes our customers expect.

Customer insight has been taken from improved customer surveying, and engagement of focus groups to improve understanding of our customer's value drivers and experiences.

Our revised strategy map reflects our learnings and is driving our investment planning.



HNO Strategy in Action - Customers First

REDUCING DEATHS & TRAUMA

REDUCTION IN DEATHS AND SERIOUS INJURIES FROM ROAD CRASHES

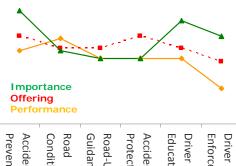
REDUCING THE COST OF DOING BUSINESS

BETTER USE OF EXISTING TRANSPORT CAPCITY MORE EFFICIENT FREIGHT SUPPLY CHAINS A RESILLIENT AND SECURE TRASNPORT NETWORK EASING OF SEVERE URBAN CONGESTION MORE TRANSPORT MODE CHOICES

BEING A GOOD CORPORATE CITIZEN

MORE EFFICIENT VEHICLE FLEETS REDUCTION IN ADVERSE **ENVIRONMENTAL EFFECTS FROM LAND TRANSPORT**

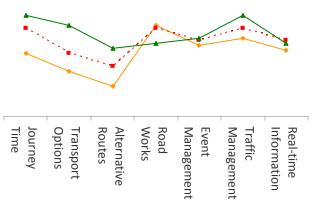
Safe **Journeys**





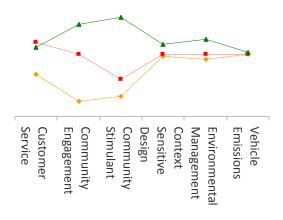


Efficient and Reliable Journeys





Social and Environmental Responsibility





OUR ASSET MANAGEMENT PLAN CONVERTS CUSTOMER LEVELS OF SERVICE INTO DETAILED TECHNICAL LEVELS OF SERVICE WHICH ARE THEN OPTIMISED AGAINST EFFICIENT USE OF TAX PAYER DOLLARS...

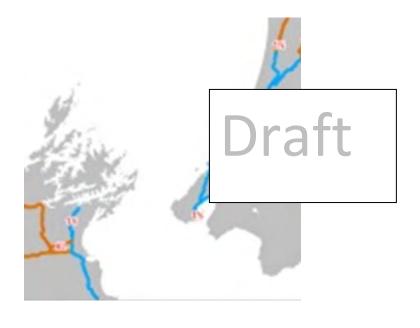
....THE RESULTING WORK IS THEN IMPLEMENTED THROUGH THE STATE HIGHWAY PLAN



Journey and safety service gaps

We are focusing improvements on routes where there are the largest service gaps of greatest impact.





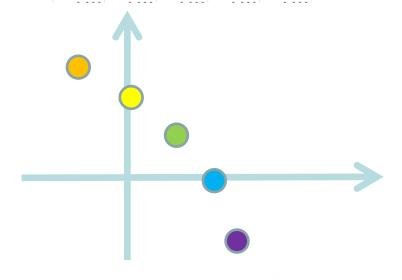


Journey or safety focus for programme

We have investigated modelled investment scenarios with different contributions to safety or journey outcomes.

We can improve the outcomes of the improvement programme by careful selection of the best projects.

Absolute	Absolute	Absolute	Absolute	Absolute	Abso
Change	Change	Change	Change	Change	Char
Scen11	Scen12	Scen15	Scen17	Scen18	Scen
-0.317	1.608	-1.333	1.503	-1.333	
10.000	10.000	10.000	10.000	-2.103	
1.000	1.000	0.990	1.000	1.334	
-6.666	-6.666	-6.666	-6.666	-2.666	
-1.611	-3.191	-4.000	0.975	-1.600	
6.113	6.113	-30.567	6.113	12.227	-1
-37.759	-37.759	-37.759	-37.759	15.104	-1
-8.333	-8.333	-8.324	-8.333	3.333	
-1.500	-1.500	-1.500	-1.500	-0.600	
-4.500	-4.500	-4.500	-4.500	-1.800	
0.000	0.000	0.000	0.000	0.000	





Safe systems approach

We are reflecting the safe systems approach in our forward planning, reflecting the approach of the High Risk Rural Roads Guide.

The potential safety programme includes responses aimed at preventing and mitigating harm from run off road, head on and intersection crashes.

