State Highways M&O Two Years On





Jack Hansby NZ Transport Agency



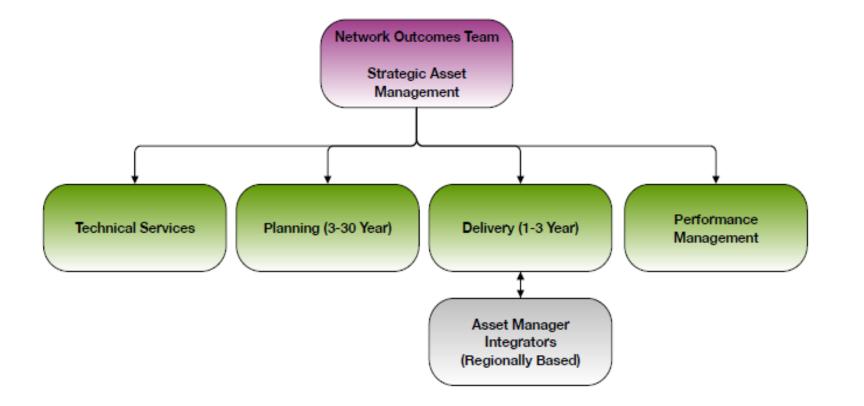
Root Cause Analysis Outputs

- Asset Management
 - Improved 'Whole of life' Assessment
 - Improved Prioritisation & Programming
 - Improved Asset Information





Asset Management



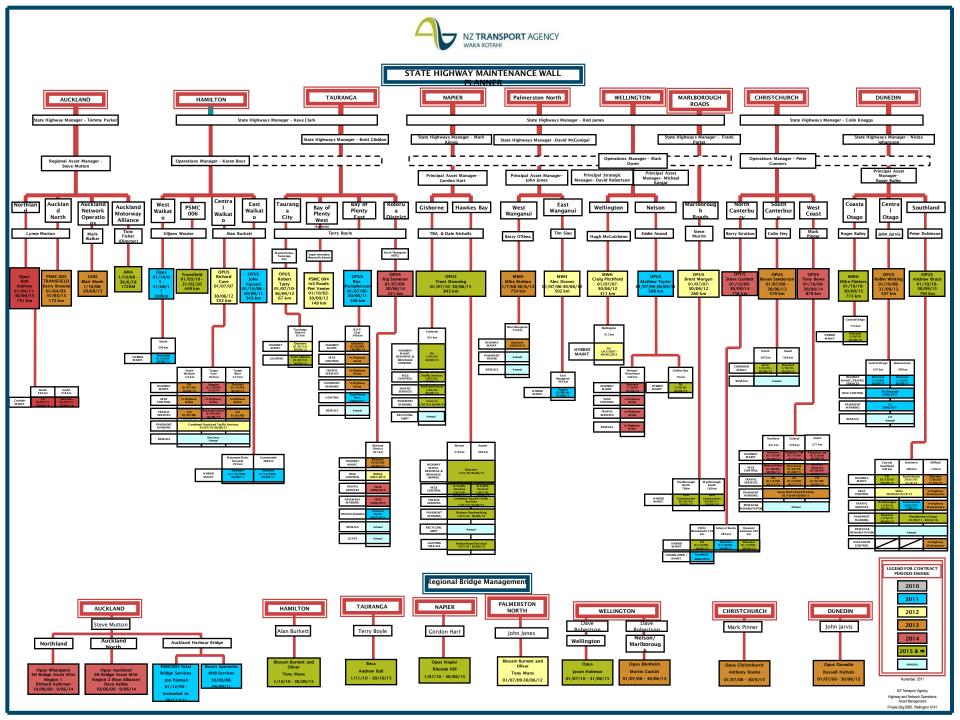


Root Cause Analysis Outputs

- Reduce Number of Contracts
- Single Performance Contract Model (+Alliance)
 - Consistent Contract Documents
 - Improved Contract Management

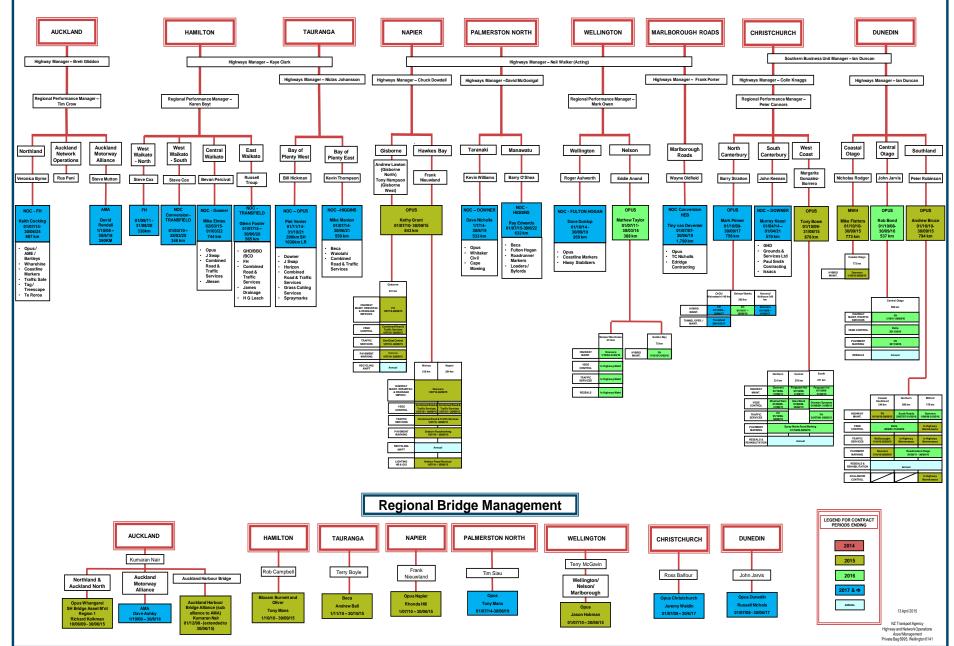






STATE HIGHWAY MAINTENANCE WALL PLANNER



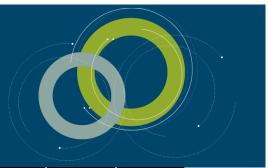


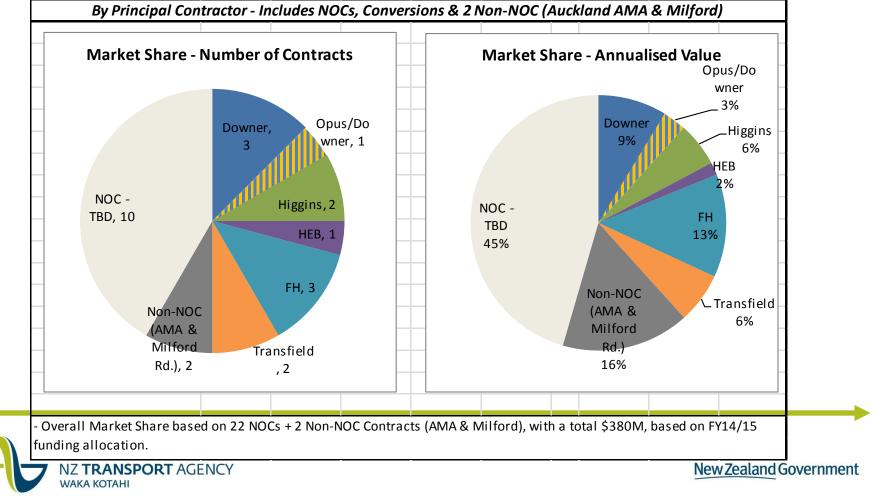
What did OAG say about our M&O procurement approach?

- Encourage more professional services suppliers into the M&O market
- Ensure that service **delivery models** deliver **value for money** (e.g. quality improvement, decisions based on factual data)
- Improve the **consistency of the monitoring** performance



Supply Market Shape

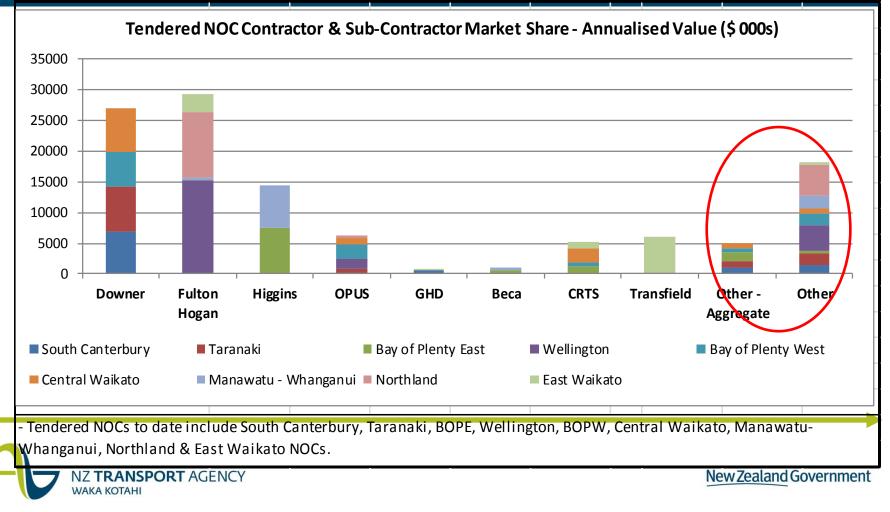




Supply Market Share



By Contractor (incl. Sub) - for Tendered NOCs Only



Remember the Problem



- Financially constrained environment
- Investing in major infrastructure to drive economic productivity
- State Highways facing 6% increase per year
- \$160m shortfall over next 3 years

We Needed to Change the Game!

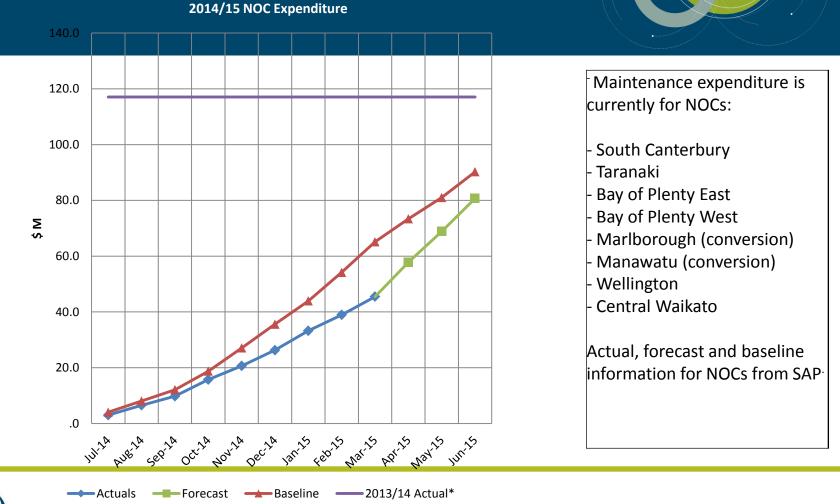




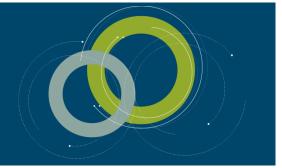
NOC Expenditure

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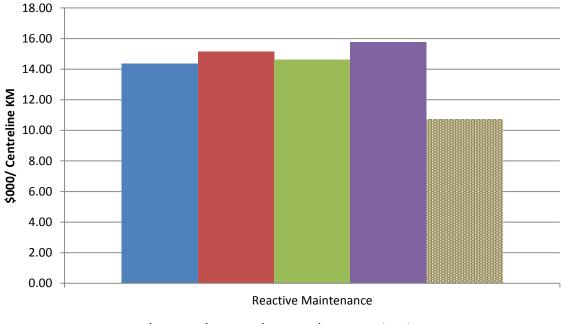
WAKA KOTAHI



Reactive Expenditure



Reactive Maintenance Rates For Tendered NOC

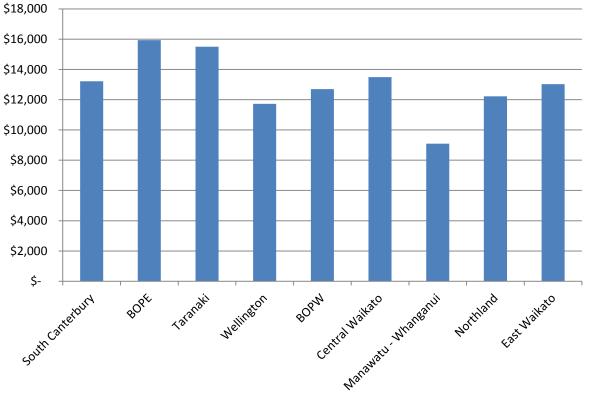


■ 10/11 ■ 11/12 ■ 12/13 ■ 13/14 ■ Tendered NOCs





\$/Mvkt/Year



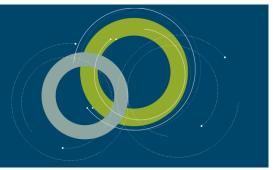


What did OAG say about our M&O procurement approach October 2014?

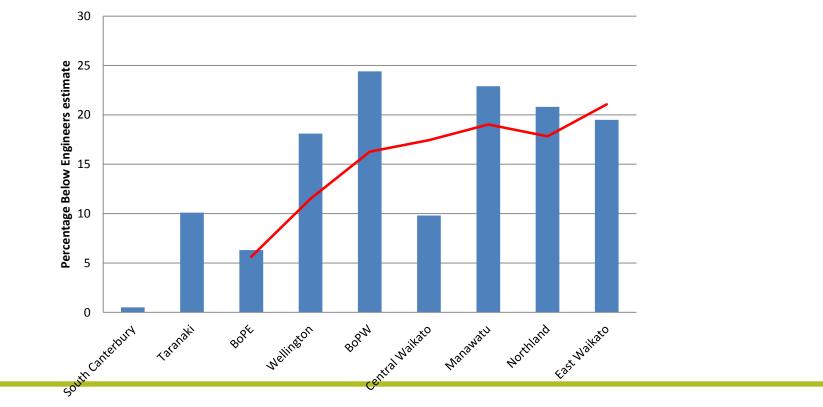
 Monitor Network Outcomes Contracts for their effect on market behaviour and pricing and the benefits they deliver, and adjust the procurement process if necessary;



Comparison to Engineers Estimate



Awarded NOC Contracts



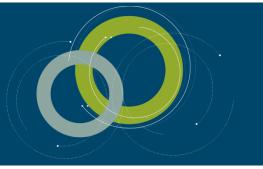


What did OAG say about our M&O procurement approach October 2014?

• Ensure that performance monitoring of Network Outcomes Contracts happens in practice, by consistently and accurately reporting the results



Consolidating Networks



Consolidated National Results					
	Oct-14	Feb-15	Jun-15	Annual	- The first KRA reviews were completed
Overall	3				period by Marlborough and South Canterbury.
Health and Safety	3				- Bay of Plenty East and Taranaki will
Road User Safety	2				submit results along with the first 2 NOCs in February.
Customer	3				
Sustainability	4				- KRAs for the second period have not
Assurance and Value	2				yet been finalised.
Network Performance	3				 MCOS = Minimum condition of satisfaction
Legend	Poor	MCOS	Best Practice	Outstanding	
Rating	1	2	2	Δ	

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