

RIMS

Roading Infrastructure Management Support

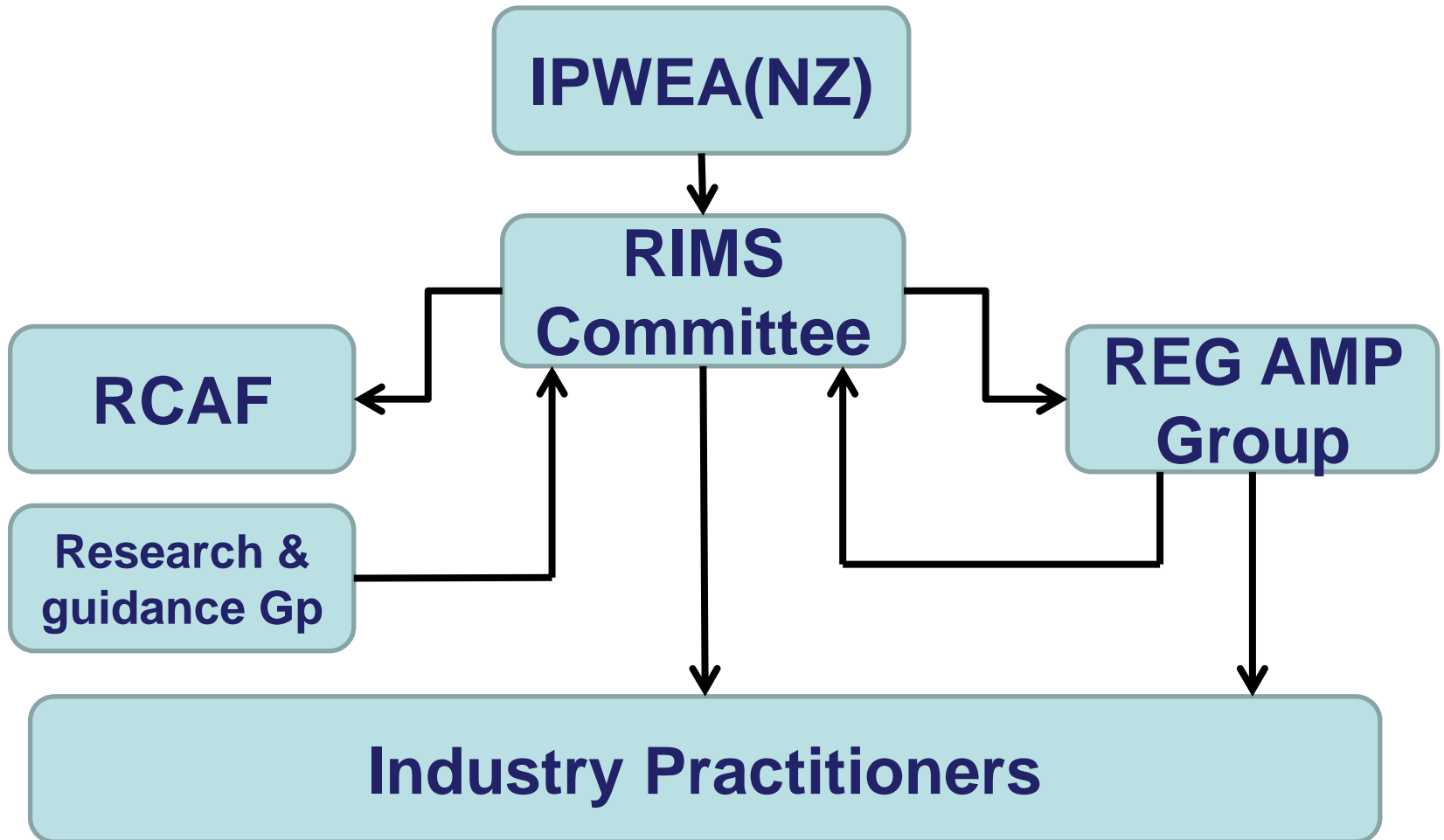
RCAF November 2013

A quick update

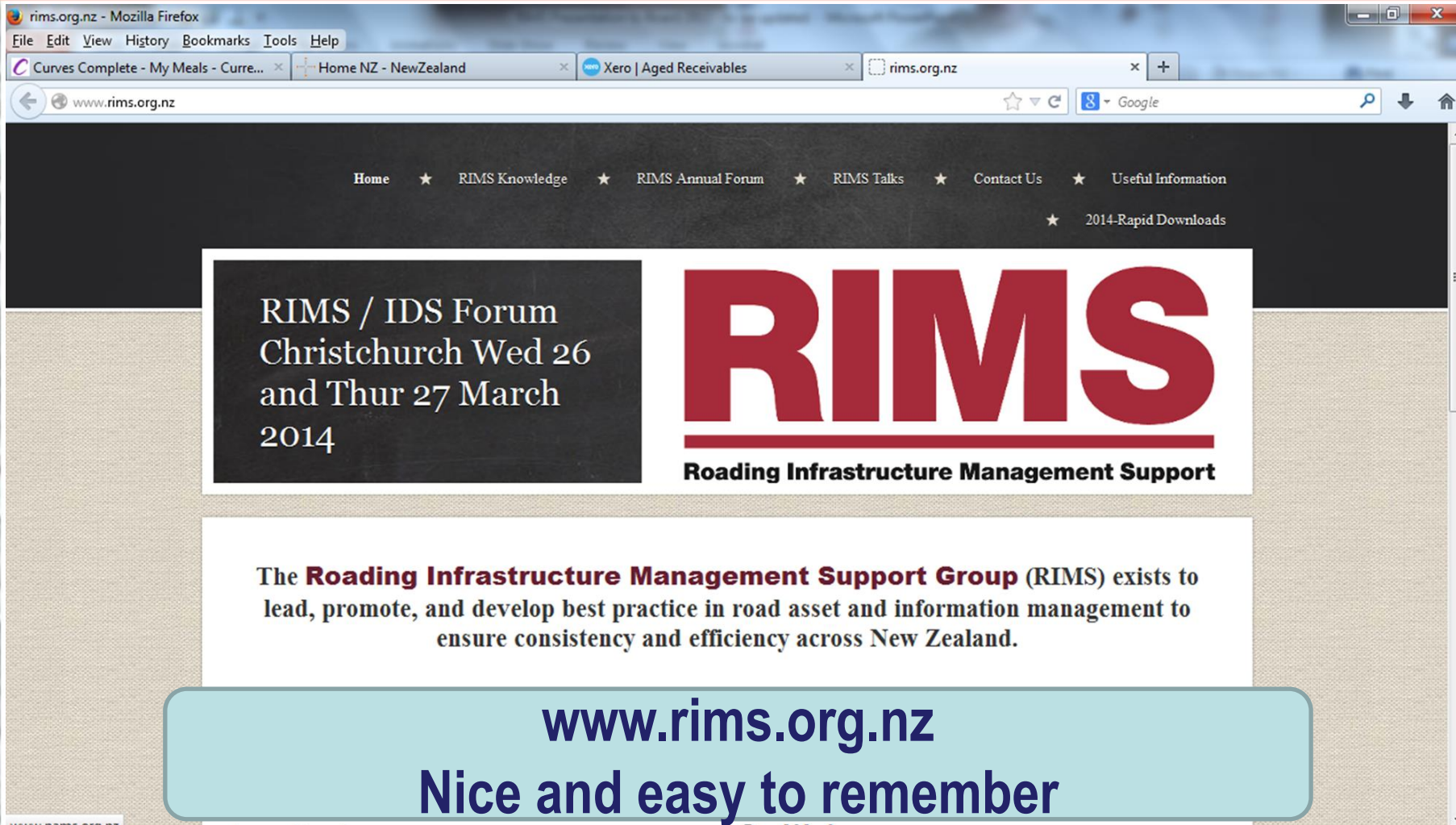
Presented by Gordon Hart

Functional Relationships

We are all talking to each other!



Communicating outputs New Look Web Page



RIMS / IDS Forum
Christchurch Wed 26
and Thur 27 March
2014

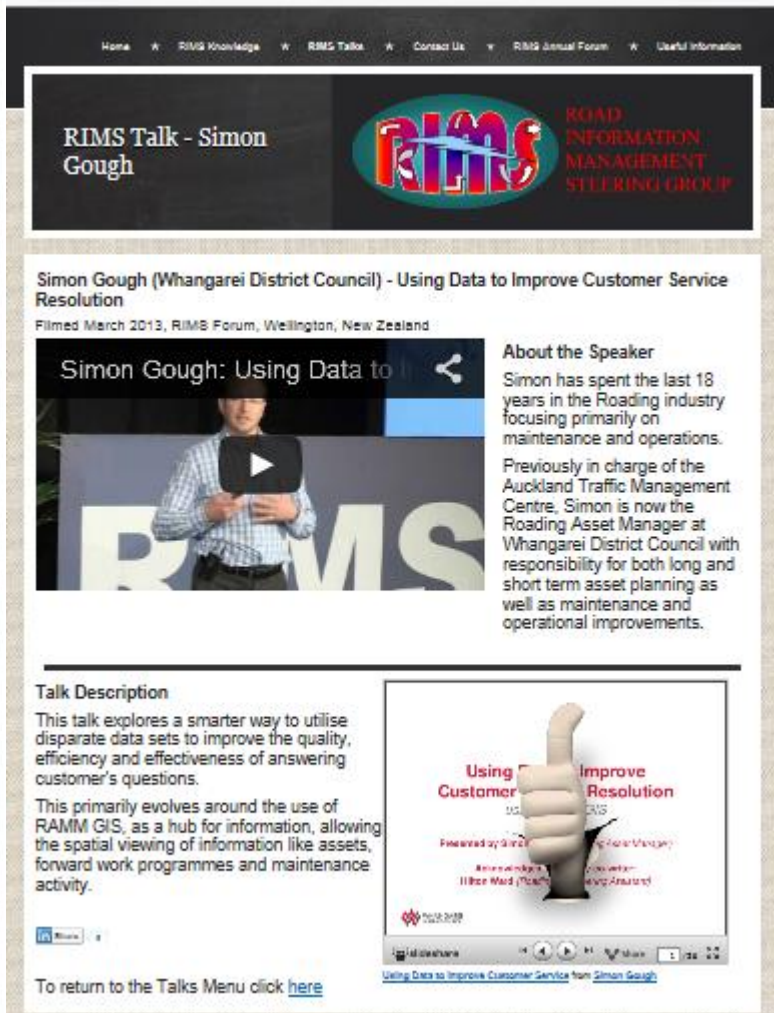


The **Roading Infrastructure Management Support Group** (RIMS) exists to lead, promote, and develop best practice in road asset and information management to ensure consistency and efficiency across New Zealand.

www.rims.org.nz
Nice and easy to remember

Communicating outputs

Annual Forum



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RIMS Talk - Simon Gough

RIMS ROAD INFORMATION MANAGEMENT STEERING GROUP

Simon Gough (Whangarei District Council) - Using Data to Improve Customer Service Resolution
Filmed March 2013, RIMS Forum, Wellington, New Zealand

Simon Gough: Using Data to

About the Speaker
Simon has spent the last 18 years in the Roading industry focusing primarily on maintenance and operations. Previously in charge of the Auckland Traffic Management Centre, Simon is now the Roading Asset Manager at Whangarei District Council with responsibility for both long and short term asset planning as well as maintenance and operational improvements.

Talk Description
This talk explores a smarter way to utilise disparate data sets to improve the quality, efficiency and effectiveness of answering customer's questions. This primarily evolves around the use of RAMM GIS, as a hub for information, allowing the spatial viewing of information like assets, forward work programmes and maintenance activity.

To return to the Talks Menu click [here](#)

Using Data to Improve Customer Service Resolution
Presented by Simon Gough
RIMS 2013

- **Very successful, high quality forum March 2013**
- **120 attendees**
- **Presentations by industry leading experts**
- **Presentations recorded and now available on the web site**

Communicating outputs

Next Forum

- The next memorable event will take place in March 2014 in Christchurch
- In conjunction with IDS –
 - Day 1 – General Forum
 - Day 2 – Two Streams
 - Optimised Decision Making
 - Corridor Management
- Put the dates in your diaries now:

26th and 27th March 2014
Christchurch

Communicating outputs Body of Knowledge

RIMS

Roading Infrastructure Management Support

- **Launched here in 2012**
- **Currently contains:**
 - Risk Management for Road Networks
 - Maintenance Cost Framework
 - High Speed Data Collection
 - Traffic Counting
- **Recently released**
 - Asset Management Best Practice

RIMS Body of Knowledge

Produced in conjunction with the Road Controlling Authorities Forum and INGENIUM



Communicating outputs Body of Knowledge

RIMS

Road Infrastructure Management Support

- **Imminent:**
 - Data Collection Framework Bridges
 - Guideline Pavement Strength Testing
 - Road Asset Management Information Systems – A Good Practice Guide

RIMS Body of Knowledge

Produced in conjunction with the Road Controlling Authorities Forum and INGENIUM

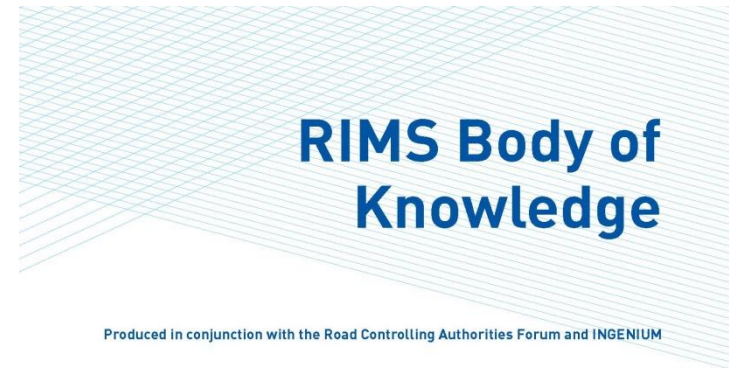


Communicating outputs Body of Knowledge

- **2013/14 developments:**
 - ~~Treatment selection update~~
 - ~~Best Practice Performance Reporting~~
 - Best Practice Unsealed Roads

**Unfortunately the Forum has
only funded one of the three
projects**

**We are looking for a sponsor
for the other two**



Want to get involved?

- **Interested in helping with:**
 - Working Groups
 - Peer Reviewers of Projects
 - Presenting at the Forum
 - Other ways.....

Contact Angela Booth
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